

PUBLIC SOCIAL MEDIA COMMUNITY STANDARDS

Welcome to Digmoor Pride in Place

Our social media channels belong to the Digmoor Pride in Place community.

We want them to be positive places where residents can:

- find out what's happening;
- share ideas;
- ask questions;
- discuss proposals;
- celebrate Digmoor;
- challenge decisions; and
- have their say about the future of their community.

You don't have to agree with us

You are welcome to criticise decisions, question how money is being spent, disagree with projects and challenge Digmoor Pride in Place, West Lancashire Borough Council, Government, partner organisations or other institutions.

We will not delete something simply because it is critical of us.

We ask everyone to challenge the issue rather than attack the individual.

Why might we remove a comment?

We may hide or remove a comment if it contains:

- threats or intimidation;
 - personal abuse, bullying or harassment;
 - racist, sexist, homophobic or other discriminatory or hateful language;
 - grossly offensive or sexually explicit language;
 - serious allegations about identifiable people which cannot appropriately be dealt with through social media;
 - somebody's private or sensitive personal information;
 - material creating a safeguarding concern;
 - potentially unlawful material;
 - spam, scams or unrelated advertising;
 - repeated comments intended to disrupt discussion; or
 - material which infringes another person's rights or the platform's rules.
- We may also report serious content to the social media platform, police or another appropriate organisation.

Why do we moderate?

We moderate behaviour, not opinions.

Our aim is not to stop criticism.

Our aim is to make sure residents can take part in community discussions without being threatened, abused, harassed or discriminated against.

A disagreement is not abuse.

A critical comment is not abuse.

Questioning a decision is not abuse.

But attacking, threatening or persistently harassing another person is not acceptable.

Blocking accounts

We may restrict or block accounts responsible for serious or repeated breaches of these standards.

Blocking will normally be a last resort and nobody will be blocked simply for repeatedly disagreeing with or criticising Digmoor Pride in Place.

Our administrators

Our accounts are managed on behalf of the programme by people authorised by the Digmoor Pride in Place Board.

West Lancashire Borough Council is the accountable body for the Digmoor Pride in Place programme but does not undertake the day-to-day management or moderation of these social media accounts.

Remember

Challenge ideas. Question decisions. Have your say. Treat people with respect.

That's how we keep Digmoor's online community open to everyone.